



## Partners in Cleaning, Large Estates Award

### Information Pack

The **Partners in Cleaning Award, Large Estates** is a prestigious category in the PFM Awards, designed to recognise and celebrate the exceptional partnerships between organisations and their cleaning service providers. This award highlights the importance of collaboration in maintaining high standards of cleanliness and hygiene, which are crucial for the health and well-being of building occupants. By honouring outstanding partnerships, the award encourages continuous improvement and innovation in cleaning practices, inspiring others to strive for excellence. It also emphasises the critical role of cleaning services in creating safe and welcoming environments, ensuring that facilities are maintained to the highest standards.

#### **Eligibility**

- **Partnership Duration:** The partnership between the organisation and the cleaning service provider must have been in place for at least one year, ideally 18 months or more.
- **Size.** The estate should consist of a substantial portfolio of properties or a single, extensive property that requires comprehensive management and maintenance.

#### **What to Submit**

- **The Entry Form:** Submit digitally through the website.
- **Supporting Submission:** Up to 1,500 words (as a Word document, PDF, or PowerPoint presentation) to support the entry, including a nomination from the client and/or service provider, plus a 250-word summary. The criteria to include are as follows (please demonstrate as much of the following as you can):

##### **1. Performance and Achievement**

- **Service Quality:** Demonstrated excellence in cleaning standards, including attention to detail and consistency.
- **Client Satisfaction:** High levels of client satisfaction, supported by testimonials or feedback.

##### **2. Innovation**

- **Innovative Solutions:** Implementation of innovative cleaning techniques, technologies, or processes that have improved efficiency or effectiveness.
- **Sustainability:** Adoption of environmentally friendly cleaning practices and products.

##### **3. Professional Development**

- **Training and Development:** Commitment to ongoing training and professional development of cleaning staff.
- **Certifications:** Relevant certifications or accreditations achieved by the cleaning team.

#### 4. Impact and Contribution

- **Operational Impact:** Positive impact on the organization's operations, supported by measurable outcomes or feedback from clients.
- **Community Engagement:** Participation in community or industry-related activities, demonstrating a commitment to the broader facilities management field.

#### 5. Compliance and Safety

- **Regulatory Compliance:** Adherence to industry regulations and safety standards, ensuring a safe working environment.
- **Safety Initiatives:** Active involvement in promoting and implementing safety initiatives within the workplace.

#### 6. Nominations and References

- **Client Nomination:** A nomination from the client, highlighting the achievements and contributions of the cleaning service provider.
- **References:** Supporting references from colleagues, supervisors, or clients, providing additional insights into the partnership's performance and character.

#### Next Steps

- **Finalists Announcement:** Finalists will be announced in June, at a date to be confirmed (please keep an eye on the website and our social media).
- **Judges' Visits.** All finalists receive a site visit from the judges, arranged at mutually convenient time and date during the summer months. Please see the Judging section on [pfmawards.co.uk](http://pfmawards.co.uk) for full information on what this entails.
- **Awards Ceremony:** The winner will be announced at the PFM Awards on 5 November 2025. Ideally, all finalists should be present at the Awards. If you are unable to attend, please let us know in advance.

Please note that due to the number of submissions we receive, we are only able to offer feedback on those candidates selected as finalists. If you have any questions, email the PFM Editor at [amanda.vlietstra@imlgroup.co.uk](mailto:amanda.vlietstra@imlgroup.co.uk).